



Fraud

Monitor

Fraud is on the rise.

The latest in telecoms fraud monitoring services from Berry Telecom is here.

Relax! complete protection for your business



Telecom fraud is on the increase – stay protected

As from 1st October 2013 all Berry Telecom customers will benefit from our new, 24-7, comprehensive fraud monitoring service - the latest in protection for your business.

Telecoms fraud costs businesses over £1 billion per year and is now the largest source of fraud across the UK. Criminals hack into your business phone systems and use your lines to ring premium phone numbers, leaving you and your business liable for the call charges. Attacks on unmonitored lines within any business can reach the £ thousands and unless prosecution and a conviction can be made, your business is not protected.

- Fraudulent access to phone lines, systems, network and carriers has been known to cost a single business around £20,000 in a single weekend
- Telecoms fraud continues to grow at 10% a year
- This criminal activity is generally untraceable so convictions are few and far between



Berry Telecom – helping to protect your business with Fraud Monitor

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* Terms and conditions apply.
Please see our website for details.
Pictures are for illustrative purposes only.



How it works

Fraud Monitor protects your business by monitoring your call patterns for suspicious activity and if found, sends alerts to you by phone or email.

- Fraud monitor team are on standby 365 days a year, ready to take action if suspect behaviour is detected
- If the monitoring service is unable to contact you the line will be suspended, reducing the opportunity for further fraud. The line will be reactivated as soon as we can confirm with you it is secure
- In the unlikely event your business is hacked whilst supported by the Fraud Monitor service you will not be liable for the call charges
- Provides peace of mind knowing your account is being monitored

24 hours a day | 7 days a week | 365 days a year

* Fraud Monitor is a chargeable service at a cost of £1.99 per line per month

If at any time you believe any of your telecommunications services are subject to fraud, or potentially at risk, then please contact our high priority helpdesk,
email: info@berrytelecom.co.uk
or call 0844 257 8075

What's next?

This new service is available for only £2.99 per line, per month*. This nominal fee will simply be added to your regular phone bill. To ensure all of our customers remain protected we will automatically enrol your lines onto the Fraud Monitor service as of 1st October 2013.

As experts within the industry, we cannot recommend highly enough to our customers the importance to remain protected against telecoms fraud. However, if you care to opt out from the Fraud Monitor service you must complete an opt out form. To request a copy of this form please email: info@berrytelecom.co.uk. On receipt of the form we will set your account to standard service.

IMPORTANT

Please note if you choose to opt out of the Fraud Monitor service Berry Telecom will not be held liable for any losses incurred to your business due to fraudulent activity.